



PROTECTING YOUR HOME
Global Home
HOME WARRANTY USA

TAKE THE GLOBAL APPROACH TO
Protecting Your Home

WARRANTY GLOBAL GROUP, INC. HOME WARRANTY



- ★ ELITE PLAN Offers a New Level of Comprehensive Coverage
- ★ Home Inspection Coverage – Non Detected Pre-existing Conditions Standard on Elite!
- ★ Claims Process Made Easy... Use Our Service Provider or Use Your Own!
- ★ Renewals Also Made Easy... Available Monthly Payment Plan at Zero Percent (0%) Interest!



66% of home buyers report the failure of two major items in their home within the first year of ownership. Whether you are buying or selling a home, a warranty is a wise investment.

Sellers:

Reduce selling time by 15% or more. Increase the odds of selling your home by 29% or greater.

Buyers:

Feel confident that you are protected against the unknown.



YOUR ONE CALL SOLUTION

1-866-237-4980

When a problem arises, simply call our claims department and we will dispatch one of our pre-screened, highly qualified licensed contractors or, if you prefer you may use your own contractor.



If using your own contractor:

1. Your contractor must always call us **prior to repairs being made** and request authorization in order to receive reimbursement for approved covered repairs.
2. Your contractor must be state licensed and insured.
3. We will pay your contractor for approved repairs at approved market rates.
4. For approved repairs and covered expenses, we can pay your contractor directly by credit card or we can reimburse you upon receipt of your paid invoice.
5. Global Home USA reserves the right to solicit a second opinion at our expense.

Protecting yourself from unplanned expenses is a wise decision, especially when you don't know how reliable your new appliances and home systems will be.

	AVERAGE REPAIR	AVERAGE REPLACEMENT
Furnace	\$950	\$2,000
Air Conditioning	\$1,350	\$2,700
Refrigerator	\$325	\$1,200
Oven / Range	\$285	\$1,050
Water Heater	\$320	\$950
Dishwasher	\$250	\$650
Washer / Dryer	\$300	\$750
Plumbing	\$585	
Electrical	\$345	

Every plan is insured by an A.M. Best A- rated insurance company.





YOUR HOME. YOUR WORLD.

Protect it.

We realize that your needs are unique. The GlobalHomeUSA warranty offers three home protection plans to choose from with optional coverage available, allowing you to customize the home warranty to meet your specific needs.

The Gold Plan

The Gold Plan provides peace of mind with sensible coverage that fits everyone's budget.

The Platinum Plan

The Platinum Plan, our premium package, includes all of the major home systems and appliances covered by the Gold Plan as well as those that might easily be overlooked.

The Elite Plan

The Elite Plan, our most comprehensive package, includes many coverage options providing the highest level of protection for added security from unexpected repairs.

COVERAGE	GOLD / SELLERS \$100 (service call fee)	PLATINUM \$75 (service call fee)	ELITE \$60 (service call fee)
Central Air System	✓	✓	✓
Central Heat System	✓	✓	✓
Duct Work	✓	✓	✓
Dishwasher	✓	✓	✓
Garbage Disposal	✓	✓	✓
Microwave	✓	✓	✓
Oven, Range and Cooktop	✓	✓	✓
Water Heaters	✓	✓	✓
Sump Pump	✓	✓	✓
Polybutylene Piping	✓	✓	✓
Electrical	✓	✓	✓
Kitchen Refrigerator (<i>Buyers Only</i>)	✓	✓	✓
Trash Compactor		✓	✓
Humidifiers/Dehumidifiers		✓	✓
Electronic Air Filters		✓	✓
Shower Heads		✓	✓
Faucets and Fixtures		✓	✓
Ceiling and Attic Fans		✓	✓
Water Softener		✓	✓
Sewer Ejector Pumps		✓	✓
Geothermal HVAC		✓	✓
Clearing of Line Stoppages		✓	✓
Hydro Jetting			✓
ADDITIONAL OPTIONS IF SELECTED			
Home Inspection Service Coverage	\$70	\$70	✓
<i>Nondetected Pre-existing conditions</i>	✓	✓	✓
<i>Permits & Code Violations</i>	✓	✓	✓
<i>Improper Installation</i>	✓	✓	✓
<i>Removal Of Defective Equipment</i>	✓	✓	✓
<i>Refrigerant Recapture and Disposal</i>	✓	✓	✓
Garage Door Opener(s)	\$40	\$40	✓
Central Vacuum	\$45	\$45	✓
Clothes Washer/Dryer	\$80	\$80	✓
Kitchen Refrigerator Ice Maker	\$40	\$40	✓
Stand-Alone Ice Maker	\$40	\$40	\$40
Additional Refrigerator/Freezer	\$50	\$50	\$50
Well Pump	\$85	\$85	\$85
Swimming Pool/Spa Equipment	\$165	\$165	\$165
Freestanding Spa Equipment	\$150	\$150	\$150
Salt Water Pool Circuit Board & Cell	\$250	\$250	\$250
ADDITIONAL LISTING COVERAGE IF SELECTED			
Basic Listing Coverage	\$15	--	--
Basic Listing Coverage with HVAC	\$75	--	--

While a Global Home USA Protection Plan will absorb a significant amount of the cost associated with home repair of systems and appliances, unfortunately there may be inconvenience and cost to the homeowner from pre-existing conditions, improper maintenance, improper installation or code violations.

HOME INSPECTION-RELATED SERVICES OPTION

Although a home inspection is not required, it is recommended that you have a professional home inspection prior to closing your home. While pre-existing conditions are not covered by the Global Home USA contract, the Home Inspection-Related Services Option addresses non-detected pre-existing conditions, improper installations, and code violations. Because this portion of coverage is based on the written home inspection, a copy of the home inspection report may be required. Always consider our Home Inspection-Related Services Option when ordering your warranty.

YOUR HOME. YOUR WORLD.

Protect it.



Global Home
USA



TAKE THE GLOBAL APPROACH TO PROTECTING YOUR HOME.

Administration 1-866-445-3604

Claims 1-866-237-4980

Warranty
Global
Group, Inc.

Warranty Global Group, Inc.
P.O. Box 2748
Addison, TX 75001

DECLINING COVERAGE

The client/customer acknowledges that a home warranty product has been offered and explained. The client/customer understands the value and coverage of the home warranty product and declines the option of purchasing the home warranty on this home.

Furthermore, the client/customer agrees to hold the Broker and Broker's agents harmless in the event that any item within the home malfunctions which would have been covered by this home warranty product.

Client/Customer Name: _____

Client/Customer Signature: _____ Date: _____

The sample terms and conditions listed here are not a service contract. Please read the following sample sections in order to understand what each contract covers. Coverage will vary based on the plan and options selected.

COVERAGE

The service contract's obligations will be met by Warranty Global Group Inc. The Administrator's (hereafter also referred to as "we" or "our") performance under the contract is insured by an insurance policy issued by Dealers Assurance Company, P.O. Box 1829, Addison, TX 75001, Telephone 800-282-8913. If a covered claim is not paid within sixty (60) days after proof of loss has been filed, contract holders may file a claim with Dealers Assurance Company at the address listed above.

1. Warranty Global Group, Inc. will provide coverage for the authorized repair or replacement of covered items described in the contract, when such covered items become inoperative due to operational failure due to normal wear and tear during coverage periods. Some important information - covered property must:

- A. Be located within the interior of the home or attached garage (with exception of the exterior well pump/grinder, air conditioner and pool/spa equipment, if selected)
- B. Be properly installed and
- C. Be in good working order on the effective date of your contract.

(Note: See "Home Inspection-Related Services" for amendments to these requirements.)

2. Available contracts cover single family resale homes, condominiums, mobile homes permanently attached with metered utilities, and townhomes that are used for residential purposes only.

3. We have the sole right to determine if covered items or any of their parts and components should be repaired or replaced. In the event of repairs, non-original manufacturer's parts may be used to make repairs, at our discretion. In the event of replacement, we will provide for replacement with parts and components or equipment of similar dimensions and like kind and quality, but not necessarily with the same brand, color, or custom features. If a covered item is non-repairable due to the operational failure of parts and components that are unavailable, we are not responsible for replacement of the entire covered item; we will be obligated only to make a reasonable payment based upon the value of installing comparable parts and components that are available, subject to any per occurrence or aggregate maximums. You and the repair technician shall provide us with sufficient information as to the cause and nature of the occurrence, as well as other pertinent information relating to the claim to the best of your knowledge and belief. This information may also include estimates relating to repair or replacement of the parts and components that failed. We reserve the right to request additional opinion(s). **We must speak with the technician and authorize and approve all work prior to repairs for coverage to apply, except in the case of emergency repairs.**

CUSTOMER SERVICE

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When service is needed, please call **1-866-237-4980**, Monday through Friday, 8 am – 7 pm Central Standard Time. Outside of these hours or on holidays, you will be able to leave a voice mail message twenty-four (24) hours per day, seven (7) days per week. Provided you call us during our regular business hours, we will attempt to contact an authorized representative and arrange a service call within two (2) business days. If you call outside our business hours, we will begin this process within two (2) business days from the start of the next business day.

If emergency repairs (repairs necessary outside our business hours that are due to the loss of heating or cooling, loss of plumbing, substantial loss of electrical service, or any other conditions that render a dwelling uninhabitable) are necessary, you are responsible for providing authorization to the technician. In such a case, you must pay for any expenses and seek reimbursement from us. You shall give notice to us of any occurrence of any failure that may be covered by us within 48 hours of discovery. You shall take every precaution to protect the property from further damage until the necessary repair or replacement is authorized by us and is completed. You must notify us of any operational failure prior to actual repair or replacement. We shall not be liable for any costs unless said notice is given prior to the expiration of your coverage, regardless of when the operational failure occurred.

For all covered repairs on each trade service call, you will pay a deductible, or the actual cost of the repair, whichever is less, to the service provider. The deductible is \$100.00 for Gold contract holders, \$75 for Platinum contract holders, or \$60 for Elite contract holders. If a covered repair is required on the same covered property as a prior claim that occurred within the last thirty (30) days, we agree to waive your obligation to pay this deductible for that service call. If no operational failure or other defect covered by your contract is discovered or repaired during a service call, you are responsible for the entire service call fee. You will also pay the service call fee for each call dispatched in events such as the following: you fail to be present at the scheduled time of the trade service call, you cancel a call when technician is in route to your home, or you cancel a call after the technician has already arrived at your home. Your payment must be made prior to completion of each service call, including trade service calls where coverage was granted, excluded, limited, or denied in whole or in part. We have the option to suspend a contract for non-payment of deductibles or service call fees until such time as payment is received.

CANCELLATION

You may cancel your contract at any time by notifying the administrator in writing. This notification must include your name, address, contract number, date, and signature. If we receive your written request to cancel your contract within the first sixty (60) days of the covered term, we will refund the full purchase price of the service contract, less the cost of any claims paid. If we receive your request to cancel your contract after the first sixty (60) days past the contract sale date, you will receive a pro rata refund, less the cost of any claims paid. Pro rata refunds are determined by multiplying the amount you paid for your contract by the following: the number of covered days remaining on the service contract divided by the original number of covered days. A cancellation fee of \$50 will be charged for all pro rata cancellations made by the contract holder, where permissible by law.

TRANSFER / RENEWAL

TRANSFERS: Transfer rights vary, but generally, if ownership and legal title of the covered residence is transferred during the contract term, the coverage afforded under the terms and conditions of your service contract may be transferred to the new home owner for the remainder of the contract term. You must notify the administrator of the transfer of ownership in writing and must include the following: a transfer fee of \$50 and the name of the new owner. The assignee takes the contract on the same terms, conditions and expiration date as the assignor. Call 1-866-445-3604 to request a transfer of coverage form.

RENEWALS: Contracts may be renewed at the sole discretion of the administrator. In that event, you will be notified of the plan fee and terms for the renewal.

LIMITS OF LIABILITY

The total of all benefits that will be paid will not exceed \$25,000.00. Coverage is limited to \$1,500.00 per covered item for Gold and Platinum contracts and \$2,500.00 for Elite contracts, except as specifically indicated otherwise. If we decide to replace a covered item, yet you request that covered item be repaired instead, we will honor that request, but the individual coverage limit for that covered item will be considered met for the remainder of the contract term, once the requested repair is complete. Once the aggregate limit of liability for the life of your contract has been reached, your contract and all benefits, including transfer and cancellation rights, terminate.

GOLD COVERAGE

The following are covered under Gold, Platinum, and Elite home buyer service contracts. Items 1, 2, and 3, which cover HVAC systems and ductwork, are optional coverage for home seller contracts, and item 7, which covers the kitchen refrigerator, is not available on home seller contracts.

1. CENTRAL HEAT SYSTEM

COVERED: Furnace unit and heat pump, accessible ductwork, fireplace gas burner unit, and thermostat controlling equipment for furnace and air conditioner.

NOTE: We will pay no more than \$5,000.00 for this covered item per contract term. Additionally, we will pay no more than \$1,500.00 per Contract term for access, diagnosis, and repair or replacement of any glycol system, self-contained package unit, or domestic hot water system (boiler).

NOT COVERED: All coal and wood burning equipment, conversions from coal to gas or coal to oil systems, oil storage tanks, fuel oil lines, space heaters, chimneys, fireplaces, flue liners, air filters, gas logs, non-ducted heaters, humidifiers, dehumidifiers and electronic air filtering devices, attic and exhaust fans, geo-thermal systems.

2. CENTRAL AIR SYSTEM

COVERED: Central air unit not to exceed 5 tons, refrigerated and evaporative cooler, heat pump(s), water cooling storage tanks, and thermostat controlling equipment for furnace and air conditioner.

NOTE: We will pay no more than \$5,000.00 for this covered item per contract term. We will pay no more than \$20.00 per pound for refrigerant. Additionally, we will pay no more than \$1,500.00 per contract term for access, diagnosis, and repair or replacement of any self-contained package unit.

NOT COVERED: Geo-thermal systems.

3. DUCTWORK

COVERED: Ducts from heating and/or cooling unit to point of attachment at registers or grills, flex ductwork, and costs related to accessing ductwork through unobstructed walls, ceilings, or floors.

NOTE: In the event of a covered claim requiring ductwork, we will cover costs to return the access opening to a rough finish condition. We will pay no more than \$500.00 per contract term for concrete encased ductwork.

4. PLUMBING

COVERED: Piping: gas, hot and cold water, drain and waste lines, vent, branch and riser lines. **Plumbing Component Parts:** wax ring seals, trip levers, risers, and in-line shut-off or supply valves leading into sinks, toilets, or tubs. **Sump Pumps:** All Parts and Components of the primary unit, except those listed below. **Whirlpool:** motors and jets. **Other:** costs related to accessing plumbing systems through unobstructed walls, ceilings, or floors.

NOTE: In the event of a covered claim requiring plumbing work, we will cover costs to return the access opening to a rough finish condition. We will pay no more than \$500.00 per contract term for concrete encased plumbing. We will pay no more than \$500.00 per contract term for repairs or replacements due to polybutylene line leaks.

NOT COVERED: Water filters; waste water filters; water purification systems; water softeners; lines, pipes, or connectors belonging to covered pumps; grinder pumps and ejector pumps; any water well system; shower base pans; shower enclosures or doors; sinks; tubs; instant hot water devices; fixtures; faucets; shower heads; drain tile; iron filters; lawn sprinkler systems; drain fields; leach beds; cesspools; energy conservation unit flues and vents; saunas; standalone jacuzzi-type tubs; whirlpool tubs; main body of bathtub enhancement units; main body; caulking; grout; tiles; aerator systems for treating sewage and aerator system components.

5. ELECTRIC

COVERED: Wiring main service panel, sub-panels, receptacles, outlets, switches, fuse boxes, breakers, and electric wiring to central heating and cooling systems.

NOTE: We will pay no more than \$500.00 per contract term for repairing or replacing the wiring main service panel.

NOT COVERED: Door bell system; lighting fixtures; ceiling fans and fixtures commonly known as chandeliers; audio/video surveillance systems; intercom systems; monitors working in conjunction with the doorbell system; telephone wiring; hobby items; generators or other items that are gas-fueled, oil fueled, battery-powered, or considered antique (50 years of age or older).

6. WATER HEATER SYSTEM

COVERED: Electric, Gas, or Tankless Water Heaters: All parts and components. **NOT COVERED:** Oil, solar, or solar-assisted water heating units. Units with a capacity of over 100 gallons.

7. KITCHEN REFRIGERATOR (Buyer Coverage Only)

COVERED: All parts and components, except those listed below.

NOT COVERED: Icemakers, ice crushers, water and ice dispensers, shelves, thermal shells, door liner.

8. DISHWASHER

COVERED: All parts and components, except those listed below.

NOT COVERED: Rollers.

9. FOOD WASTE DISPOSER

COVERED: All parts and components.

NOT COVERED: Stoppage, damage, or failure caused by material other than food.

10. COOKING RANGE/OVEN/COOKTOP

COVERED: All parts and components, except those listed below.

NOT COVERED: Box, door glass, lights, rotisseries, timers that do not affect the functions of the oven, sensi-heat burners, filters, and magnetic induction ranges/ovens/cooktops. Cracking of glass-top ranges or cooktops.

11. OVER THE RANGE OR BUILT IN MICROWAVE

COVERED: All parts and components, except those listed below.

NOT COVERED: Door glass, cavity lining, clocks, lights, shelves, rotisseries, meat probe assemblies, countertop microwaves.

PLATINUM COVERAGE

In addition to the coverage listed above, the following coverage is provided under Platinum and Elite home buyer contracts.

1. CENTRAL HEAT/AIR SYSTEMS

COVERED: Geothermal systems, failures due to rust, sediment, and corrosion, permanently mounted non-ducted heaters, humidifiers, dehumidifiers, electronic air filtering devices, and attic and exhaust fans.

NOTE: We will pay no more than \$1,500.00 per contract term for access, diagnosis, and repair or replacement of any glycol system, self-contained package unit, or domestic hot water system (boiler), or geo-thermal system. For failures due to rust, sediment, or corrosion: (a) we will pay no more than \$1,000.00 per contract term, (b) no coverage will be provided for units older than thirteen (13) years, measured from the unit manufactured date, and (c) no coverage will be provided within the first thirty (30) days from the effective date of this contract.

2. PLUMBING

COVERED: Plumbing Component Parts: fixtures, faucets, shower heads, toilets, and tubs, as well as wax ring seals, trip levers, risers, and in-line shut-off or supply valves leading into sinks, toilets, or tubs. **Sewage Removal Pump:** All parts and components, except those listed below. Coverage is limited to one (1) ejector pump unit or one mounted grinder pump unit only. **Domestic Water Softeners:** All parts and components. **Other:** costs related to clearing septic and drain line stoppages.

NOTE: If a sewer cable can clear a septic or drain line stoppage through an existing, accessible ground-level clean-out point, such as the main line, removable p-trap (branch line), or the drain line to the street, we will cover the cost of the sewer cable service, subject to the contract's terms and conditions.

NOT COVERED: Lines, pipes, or connectors belonging to covered pumps.

3. ELECTRIC

COVERED: Doorbell and permanently-mounted lighting fixtures and ceiling fans.

4. WATER HEATERS

COVERED: Electric, Gas, or Tankless Water Heaters: All parts and components.

5. TRASH COMPACTOR

COVERED: All parts and components, except those listed below.

NOT COVERED: Removable buckets.

ELITE COVERAGE**AVAILABLE AS COVERAGE OPTIONS FOR GOLD AND PLATINUM**

The following items are covered under Elite home buyer service contracts. These items are optional coverage for Gold and Platinum home buyer service contracts.

1. HOME INSPECTION SERVICE COVERAGE

COVERED: Pre-Existing Conditions: We will cover covered items or parts and components that were not in proper working order on the contract sale date, if not detected during the home inspection. Permits: We will cover costs for obtaining permits, up to \$250.00 per occurrence. Code Violations: We will pay up to \$250.00 per contract term to correct code violations or for upgrades to covered items made necessary because of code violations. Improper Installation, Repairs, or Modifications: We will pay up to \$1,000.00 per contract term to repair or

replace covered items that were improperly installed, repaired, or modified prior to or during the contract term, if not detected during the home inspection. Removal of Defective Equipment: We will cover costs to dispose of any covered items or any parts and components of any covered items replaced under this contract. Refrigerant Recapture, Reclamation, and Disposal: We will cover costs to dispose of any replaced refrigerant, not to exceed \$20 per pound or \$250, whichever is less. **NOTE: In order for this coverage to apply, a written home inspection must be performed within ninety (90) days of the contract sale date. Coverage applies only to covered items listed in this contract, and in no case shall coverage for any covered item exceed any applicable limit.**

2. CLOTHES WASHER AND DRYER

COVERED: All parts and components, except those listed below.
NOT COVERED: Venting, lint screens, rails, plastic mini-tubs, soap dispensers, and filter screens.

3. GARAGE DOOR OPENER

COVERED: All parts and components, including exterior touch pads, transmitters, hinges, and springs.
NOT COVERED: Remote controls.

4. CENTRAL VACUUM

COVERED: Motor, relay, switches, and wiring.
NOTE: We will pay no more than \$400.00 per Contract term for access, diagnosis, and repair or replacement.
NOT COVERED: Attachments, hoses, panels, powerhead assembly, secondary units, and structural components. Clogged lines.

5. REFRIGERATOR ICE MAKER

COVERED: All parts and components of an ice maker that is incorporated into a refrigerator or freezer, except those listed below. Coverage is limited to one (1) kitchen unit only.
NOT COVERED: Ice crusher, plastic buckets, thermal shells, doorliner.

AVAILABLE AS COVERAGE OPTIONS FOR GOLD, PLATINUM AND ELITE

The following options are available on all home buyer residential service contracts. Desired options must be selected at the time of sale for corresponding benefits to apply.

1. ALL SWIMMING POOL/SPA EQUIPMENT OPTIONS

COVERED: All parts and components of the heating, pumping and filtration system, blower, pool sweep motor, and pump. The Salt Water Pool Equipment option provides coverage for the salt water pool circuit board and cell.
NOTE: The Swimming Pool/Spa Equipment option provides coverage for a swimming pool and any covered parts and components that it shares with a spa. The Salt Water Pool Equipment option provides coverage for the salt water pool circuit board and cell only. If your pool is a salt water pool, you must select and pay for both the Swimming Pool/Spa Equipment option and the Salt Water Pool Equipment option for full coverage of the components listed above to apply to your salt water pool. If your spa is a stand-alone spa, You must select and pay for the Stand-Alone Spa Equipment option for coverage to apply to your stand-alone spa.
NOT COVERED: Lights; liners; concrete encased or underground electrical wiring; plumbing or gas lines; any mechanism used in association with a waterfall, fountain, or any other attachment not associated with the primary function of the covered equipment; structural defects; solar equipment; jets; fuel storage tanks; built-in or detachable cleaning equipment including pop-up heads, turbo valves, and stand-alone pool cleaning devices.

2. STAND ALONE ICE MAKER

COVERED: All parts and components of a freestanding or under the counter ice maker that is not incorporated into a refrigerator or freezer, except those listed below. Coverage is limited to one (1) kitchen unit only.
NOT COVERED: Ice crusher, plastic buckets, thermal shells, door liner.
3. ADDITIONAL REFRIGERATOR OR FREEZER
COVERED: All parts and components, except those listed below. **Coverage is limited to one (1) additional refrigerator or freezer unit.**
NOT COVERED: Icemakers, ice crushers, shelves, water and ice dispensers, thermal shells, door liners, or walk-in freezers.

4. WATER WELL PUMP

COVERED: All parts and components of the pump, motor, tank, and shaft.
NOTE: We will pay no more than \$1,200.00 per contract term for access, diagnosis and repair, or replacement.
NOT COVERED: Above or underground piping, cable or electrical lines leading to and from the well pump, including those that are located within the well

casing, well casings, pumps that service buildings other than the residence, pressure switches not located on the pump-booster pumps, well pump and all well components for geothermal or water source heat pumps.

SAMPLE EXCLUSIONS AND LIMITATIONS

Warranty Global Group service contracts provide no coverage for items, services, or damage not specifically listed as covered. Some of the items, services, and damage not covered include the following. For a complete list of exclusions, please refer to the Warranty Global Group, Inc. service contract.

- 1) Covered items or parts and components that were not in proper working order on the contract sale date (i.e. pre-existing conditions). If the Home Inspection-Related Services Option was selected (or provided standard on an Elite plan) and a home inspection was performed within ninety (90) days of the contract sale date, pre-existing conditions will be covered according to the stipulations listed.
- 2) Costs of correcting faulty workmanship, improper installation, or any failure or damage caused by improper installation to any covered item by any person or party, either before or after issuance of your Contract. If the Home Inspection-Related Services Option was selected (or provided standard on an Elite plan) and a home inspection was performed within ninety (90) days of the contract sale date, these failures will be covered according to the stipulations listed.
- 3) The costs of disposing of any replaced Covered Items or Parts and Components, coolant recovery fees, or other environmental fees or charges. If the Home Inspection-Related Services Option was selected (or provided standard on an Elite plan) and a home inspection was performed within ninety (90) days of the contract sale date, these failures will be covered according to the stipulations listed.
- 4) The cost of correcting any code violations (local, state, or federal), upgrades to any Covered Item made necessary because of code violations, or costs of obtaining permits. If the Home Inspection-Related Services Option was selected (or provided standard on an Elite plan) and a home inspection was performed within ninety (90) days of the contract sale date, these costs will be covered according to the stipulations listed.
- 5) Defects in any Covered Item or their Parts and Components due to the manufacturer's errors or improper construction.
- 6) Damage caused by fire; wind; freezing; hail; sleet; snow; ice or water back-up due to ice; explosions; riots; civil commotion; aircraft; vehicles; smoke; vandalism; malicious mischief; glass breakage; theft; burglary; falling objects; weight of ice or snow; discharge of water or steam from plumbing, heating, air conditioning systems, or appliances; war or any act of aggression; acts of God; accidents due to negligence or misuse; nuclear contamination; flood; surface water; waves or tidal waves; earthquakes; landslides; mud flows; seepage; rot; dry rot; condensation; lightning; or destruction caused by rodents, termites, insects or vermin.
- 7) Failure due to rust, sediment, or corrosion, except as otherwise indicated in your contract.
- 8) Electrical surges, excessive or inadequate voltage, power failure or shortage, electricity generators, or damage caused by electricity generators.
- 9) Conditions of excessive, low, reduced, or insufficient water pressure or water flow; water line blockages; mechanical failures resulting from lack of water; repair of piping damage caused by screws, nails, or vegetation roots; digging new/deeper wells or redrilling wells; shared water wells; hydro-jetting; discolored or impure water.
- 10) Any systems damage or malfunction due to lack of capacity, failure to maintain the temperature in the Residence above freezing, or incorrect use or contamination of fuel or energy.
- 11) Damage to the physical structure of the Residence including, but not limited to, bearing walls, walls, roof, roof supports, structural floor base, foundation or slabs, and ceilings except where specifically identified as covered.
- 12) Any incidental or consequential property damage, including but not limited to damage to automobiles or clothing.
- 13) Lost time, lost data, or failure to provide timely service due to conditions beyond Our control, including, but not limited to, part or equipment delays and labor difficulties.
- 14) Any of the following, except as otherwise indicated elsewhere in your Contract: Cabinetry, light bulbs, plastic, porcelain or enamel parts, finishes, knobs, dials, hinges, lock and key assemblies, handles, racks, baskets, probes or rotisseries, or trim or other appearance parts.
- 15) Temporary repairs not intended to fully resolve the cause of Operational Failure.
- 16) Food spoilage.
- 17) Leased, rented, or custom-built systems or equipment.